

Sejal S. Odedara

O/7 sagar apartment, Opp. sarthi hotel Bodakdev. Ahmedabad. 380054
9574074046 | odedarasejal9@gmail.com

Objective

Build and improve relationships with customers. Review company practices to ensure customers get maximum satisfaction from their purchases. Identify potential opportunities and inform the sales team to follow up. Educate and inform clients about the company's games, products, services and special offers. Attend to client complaints and resolve issues promptly. Conduct customer satisfaction surveys and recommend ways of improving client satisfaction. Work with internal departments to ensure company meets clients' expectations. Oversee customer relationship management system.

Experience

- Time-zone private limited. Anand** January 2020 - February 2021
CSR
Good communication skill with ability to interact effectively with internal and external stakeholders.
- Shott amusement. ahmedabad** March 2021 - Till now
CSR
 - Good communication skill with ability to interact effectively with internal and external stakeholders.
 - Give information about games.
 - The ability to explain complex information clearly and simply.

Education

- N. I. O. S** 2020
12th
54%

Skills

- Strong negotiation and influencing skills.
- The ability to communicate confidently – both through speaking and writing – with colleagues and clients from all levels of an organisation. Self-motivation.
- A level of creativity when it comes to thinking of new sales opportunities.
- Quick Learner

Languages

- Gujrati
- Hindi
- English

Personal Details

- Date of Birth : 15/09/1997
- Marital Status : Single
- Nationality : Indian
- Religion : Hindu